



RIGHT TO REFUSE SERVICE POLICY

At Soul in Flow, my intention is always to create a safe, supportive, and respectful experience for every client.

However, there may be circumstances where I choose not to proceed with a session.

I reserve the right to postpone, modify, or refuse service where I believe a session may not be safe, appropriate, or aligned with professional responsibility.

This may include situations involving:

- undisclosed medical conditions
- contraindications affecting treatment safety
- intoxication or substance impairment
- inappropriate behaviour
- aggressive communication
- safeguarding concerns involving minors
- expectations that fall outside my scope of practice
- situations where I believe another professional service would be more appropriate

Wherever possible, these decisions will always be made respectfully and with care for the wellbeing of everyone involved.

Maintaining a safe and ethical practice remains my highest priority.

