



CANCELLATION & REFUND POLICY

At Soul in Flow, each session involves dedicated preparation, energetic intention, and reserved time held specifically for you.

Because of this, I kindly ask that cancellations and changes are made with consideration and as much notice as possible.

Flexible Cancellation Window

If you need to cancel or reschedule your appointment, please provide at least 36 hours notice.

Appointments cancelled with 36 hours or more notice may be:

Rescheduled to a new appointment date

or

Refunded in full

Late Cancellations

Appointments cancelled with less than 36 hours notice may not be eligible for a refund.

However, I understand that life can be unpredictable and unforeseen circumstances arise.

Where possible, I may choose to offer flexibility at my discretion.

No Shows

If you do not attend your appointment and no prior communication has been received, the session will be considered a missed appointment.

Missed appointments are generally non-refundable.

Arriving Late

If you arrive late for an in-person appointment, I will always do my best to accommodate you within the remaining appointment time.

Please understand that late arrival may result in a shorter session in order to respect appointments booked after yours.

Full session fees still apply.



Practitioner Cancellation

In the rare event that I need to cancel your appointment, you will always be offered:

A full refund

or

The option to reschedule

Compassion and Mutual Respect

Soul in Flow is built upon trust, mutual respect, and understanding.

While these policies are in place to protect the time and preparation each session requires, I approach every circumstance with care and compassion wherever possible.

